

Team versus Network Diversity University Spin-off Firms' Determinants of Early Growth

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Abstract

Diversity in knowledge that a firm owns or accesses is often regarded as beneficial to firm growth. Diversity in knowledge opens new horizons and can be combined to develop inventions. University spin-off firms, established to develop new products/services towards market introduction, are typically exposed to diversity in knowledge, through the founding team's background and/or through external networks. Despite the local support given to these firms in various European countries, their growth is generally modest. This situation raises questions on what matters most for university firms, diversity in the founding team or diversity in the network. And what precisely the impact of diversity would be, positive or negative, and if positive whether there would be a 'ceiling' in diversity pointing to decreasing returns. Our results derived from a sample of 105 firms and the estimation of various regression models of growth (linear and curvilinear) provide the following trends in employment and turnover. First, diversity in the networks is much stronger influencing employment growth compared to diversity in the founding team, and this concerns positive influence. With regard to turnover, the influence of diversity in the networks is positive again, but the influence of diversity in the team is now clearly negative, with the exception of diversity in innovation experience. In addition, with regard to curvilinear patterns, we find that diversity in social networks, concerning different partners, produces increasing returns in both employment and turnover growth, while diversity in working experience in the team gives decreasing returns for turnover. This study confirms relatively strong and more positive influence from network diversity (social network) in early years as forwarded in the 'cognitive resource perspective', and potential harm from founding team diversity as forwarded in the 'separation' perspective.

1 INTRODUCTION

Knowledge economies in Europe and North America are facing trends towards more openness and interaction between universities and other knowledge institutes and society. The recently addressed Science 2.0 or 'Open Science' is a holistic approach towards science-

related processes, ranging from framing of problems, conceptualization of research ideas and data gathering and analysis, to the publication and use of scientific outcomes (EC, 2014; 2015). The aim is to make research more open, global, collaborative, creative and closer to society, through the use of ICT tools, media and networks. Accordingly, citizens and society participate as contributors and direct beneficiaries of new knowledge. Compared to the past, there will be a significant increase of scientific production, data-intensive science and number of stakeholders in science, which enable interactive processes of co-creation and knowledge commercialization. The changes are specifically important when it comes to finding solutions to persistent social (sustainability) problems in cities, mainly in domains closely related to people's health and lifestyles, energy, daily living (environment), work, transport, etc. (Goddard and Valance 2013; Trencher et al. 2014).

For universities and their spin-off firms these new developments would implicate that more stakeholders are involved in incubation and development of new product/services to market (including customers) and that more information is needed to use design of strong user-friendly products/services. The new developments also mean that on-campus collaboration with (large) industry and societal organizations will increase, and that numbers of accelerators, entrepreneurship garages, university-industry employee exchanges, and mixed public/private incubators hosting a variety of start-ups will grow (Siegel and Wright, 2015; Taheri and van Geenhuizen, 2016). Overall, the result is a higher diversity in the environment of university spin-off firms and also a higher diversity in information and knowledge flows in their networks.

Among the various channels used in the commercialization of university knowledge, spin-off firms established by university staff and/or graduates have attracted a relatively strong attention (D'Este and Patel, 2007). This is not only because spin-off firms produce knowledge-based employment, they are also clearly visible and thought to contribute to a larger diffusion of new knowledge and improvement of regional business ecosystem (Huggins and Johnston, 2009; Lowe, 2002; Stam and Spigel, 2016; Mack and Mayer, 2016). Nevertheless, despite high expectations, spin-off firms' growth in Europe has remained relatively low (Mustar et al., 2008; Taheri, 2013; Rodriguez-Gulias, 2017). The modest growth level constitutes the first reason to identify and better understand the causes and circumstances that inhibit or delay growth among university spin-off firms, other than spin-off policies, availability of venture capital and external support which is already addressed, e.g. Niosi (2006), Rasmussen and Borch (2010), Rodriguez-Gulias et al. (2017). Diversity in the founding team and diversity in the networks are often seen as beneficial for growth. In

general, diversity in experience, learning and information causes a broader knowledge base with more unique ideas and viewpoints, and a broader variety in (access to) resources (e.g., Beckman et al., 2007; Furlan and Grandinetti, 2014). The trend that diversity in knowledge networks is increasing in the recent past, constitutes the second reason for our research, in particular whether it is the diversity in the networks or in the founding team that matters for growth of young spin-off firms.

Drawing on an extensive body of studies on start-ups and diversity in their management teams and networks it can be concluded that empirical analyses have produced contrasting evidence on impact of diversity on start-up growth. The controversy can be summarized as ‘benefits from rich information and complementarity from different team members and sources’ versus ‘lack of integration (separation) between different team members and between own knowledge and external bodies of knowledge and partners’ (Chowdury, 2005; Horwitz and Horwitz, 2007; Colombo and Grilli, 2010; Shrivastava and Rao, 2015). Further, by adopting an evolutionary perspective, taking ideas on increasing/decreasing returns and path dependency into account (Arthur, 1994; Grabher, 1993), we may expect decreasing returns on the influence of diversity on firm growth. As absorptive capacity is limited at early age, diminishing returns and lock-in effects may arise as diversity in knowledge and information increases (Fried et al., 2006; Maurer and Ebers, 2006). Laursen and Salter (2006) and Leiponen and Helfat (2010) have identified decreasing returns, be-it not for growth, but for innovation.

In sum, first, there is a knowledge gap about what matters more in determining growth, diversity in the founding team or diversity in the network, and secondly, there is a knowledge gap on the precise impact of diversity, positive or negative and on patterns of increasing or decreasing returns. Given the changes that are ahead in the knowledge economy and the slow growth of university spin-off firms, the aim of the study is to fill the two knowledge gaps on the influence of diversity in knowledge and experience on growth. We understand growth as employment growth as this is an important performance indicator in policy aimed at increasing knowledge-based jobs in the region, but we also take growth in turnover into account as spin-offs increasingly source-out main parts of activity to other organizations, thereby missing own job increase (van de Vrande et al., 2009).

The paper unfolds as follows. First, in section 2, attention will be given to the concept of diversity and theoretical approaches that help understanding influence on growth (model design), and accordingly six hypotheses will be forwarded. Next, methodological aspects of the empirical study are discussed (section 3) and results of the model estimations, both linear

and curve-linear, and results of hypotheses testing are presented (section 4). Implications of the results and ideas on further research conclude the paper (section 5).

2 THEORY AND MODEL BUILDING

2.1 Founding team diversity and growth

According to the upper-echelon perspective on firms, the quality of the founding team and subsequent management team are perceived to have main impacts on the performance of start-up firms (e.g. Agarwal et al., 2004; Fern et al., 2012). Given the absence of hierarchical structures in new ventures, the tasks of coordination and strategic planning are mainly performed by the founding team and team decisions in the initial stages may condition the creation of and access to resources at subsequent stages (Heine and Rindfliesch, 2013; Rasmussen et al., 2014). A large number of studies in recent years has focused on diversity in the founding team (e.g. Ensley and Hmieleski, 2005; Amason, 2006; Fern et al., 2012) and these have looked at a wide range of differences, including age, gender, cultural background (nationality), education, functional and industry experience, academic/non-academic members, etc. (Beckman et al., 2007). According to the cognitive resource perspective, diversity in education and working experience has an overall positive impact through the increase in skills and abilities from complementary disciplines and social circles providing a higher level of information richness (Hambrick et al., 1996; Williams and O'Reilly, 1998; Aspelund, 2005; Chowdury, 2005; Horwitz, 2005; Hennike and Lüthje, 2007; Shrivastava and Rao, 2015). Accordingly, effective teams take advantage of different skills and abilities and integrate them (Delmar and Shane, 2006; Fern et al., 2012). By contrast, particularly caused by different discipline backgrounds, group fault lines may emerge and team members face difficulty in understanding each other's language and narratives, causing hinder, e.g. delay or lack of effective decision-making at higher levels of diversity (Pelled, 1996; Colombo and Grilli, 2010; Shrivastava and Rao, 2010; Shrivastava and Tamvada, 2011). This situation conforms to the 'separation' perspective. We phrase hypotheses according to the two perspectives, with a focus on team diversity in the sense of education and pre-start experience domains, and invention experience after start. Other aspects of founding team diversity show minor differences within the sample.

1a Diversity in pre-start education has a positive influence on growth (linear model).

1b Diversity in pre-start education has a curvilinear influence on growth (inverted U-

shape).

2a Diversity in pre-start working experience has a positive influence on growth (linear model).

2b Diversity in pre-start working experience has a curvilinear influence on growth (inverted U-shape).

We now focus on more recent experience with invention activity. Invention is a process of combining different pieces of knowledge and thinking ‘out of the box’, but there are differences between low level inventions, as incremental improvements and high level inventions that can be seen as radical and require an original combination of different knowledge (Ettlie et al., 1984; Mohr et al., 2010). An optimistic view would be that young firms grow more if their inventions get more complicated and radical and more diverse information is utilized. A contrasting, more negative, view would be that if diversity in information use becomes higher (more radical inventions) the benefits for growth will decrease as markets are still in development.

3a Diversity in recent invention experience has a positive influence on growth (linear).

3b Diversity in recent invention experience has a curvilinear influence on growth (inverted U-shape).

2.2 Network diversity and growth

The establishment of external networks is seen as a vital way for young high-technology firms to access missing resources, including new competences (e.g. Lavie 2006). In the literature, there seems consensus about the effect of diversity in networks on firms’ performance, namely, *positive*, and such positive influence would be the more true if the gained resources allow being simultaneously active in research-oriented and market-oriented activity important for spin-offs in early stages (e.g., Gargiulo and Benassi 2000; Grandi and Grimaldi 2003; Reagans and McEvily 2003; Simsek 2009; Onkelinx et al., 2016). However, a contrasting view states that university spin-off firms in early years are facing limited resources (experience and time) in managing networks and taking advantage from them. Diversity in external networks introduces new information that is *beyond* the current cognitive horizon of the firms, meaning a need for additional effort and challenge in learning and absorbing the new information, preventing an easy benefit (Parida et al., 2016). Also,

dealing with different types of partners, unknown so-far, may pose a burden on management. Specifically, international networks with larger reach, e.g. beyond Europe and US, come with cultural and institutional differences that need to be bridged, before benefits can be gained, causing diminishing returns after some point (Oviatt and McDougall, 1994; Prashantham, 2005).

We include two types of networks in our model, first, the social network that typically develops in the early years with different degrees of diversity in social background of the partners and interaction with the local/regional community (Brüderl and Preisendörfer, 1998; Johansson et al., 2005) and secondly, the international, more formal networks based on efficiency-oriented business relationships (Hite and Hesterley, 2004) with supplying firms, customers and research centers. The previous arguments make us formulate hypotheses on networks as follows, with the limitation that for international networks (different reach) curvilinear relations cannot be explored due to low measurement level.

- 4a. Diversity in social networks has a positive influence on growth (linear model).
- 4b. Diversity in social networks has a curvilinear influence on growth (inverted U-shape).
- 5. Diversity (larger reach) in international networks has a positive influence on growth (linear model).

2.3 Control variables

In the growth model, a set of firm-specific factors are controlled for, namely age and initial ambition level (entrepreneurial orientation) (Wiklund et al., 2009). In addition, we control for size of the founding team and highest education level. In terms of region in which the firm is founded, the type of regional business ecosystem is also thought important in facilitating team and network diversity and growth, with large cities in metropolitan core-areas being better endowed compared to regions at a distance from such areas, in terms of agglomeration advantages. We mention the following examples of such advantages: knowledge-based services, launching customers, knowledge brokers (Audretsch and Feldman, 1996; Gordon and McCann, 2000; Isaksen et al., 2015). Such difference between regions could even interact with diversity in the networks. One viewpoint says, in accordance with agglomeration advantages, that there is a positive interaction effect between agglomeration advantages and

networking, because networks work better and more beneficial in metropolitan core-areas, with supporting organizations and knowledge spillovers here. There is also a contrasting view, namely that young firms in 'thin regions' compensate for their 'poor' environment and use their sparse networks more efficiently in a stronger in-firm 'workplace' learning (Flåten et al., 2015) causing absence of interaction effects.

6a There is a positive interaction effect between business ecosystem and diversity in networks (social networks and internationalization).

6b There is no interaction effect between business ecosystem and diversity in networks (social networks and internationalization).

3 METHODOLOGY ASPECTS OF THE STUDY

The sample used in the study, is a given sample drawn from two universities in Europe, Delft University of Technology (Delft, the Netherlands) and the Norwegian University of Science and Technology (NTNU) (Trondheim, Norway). Except for a different urban location (metropolitan versus non-metropolitan and more peripheral), there are no significant differences, particularly not in the national innovation systems of the two countries, in most of the observation period used on the study. They share a somewhat risk-avoiding entrepreneurship culture (GEM, 2010), show similar scores on the European Innovation Scoreboard indicators (ProInno Europe, 2012), and both have relatively small domestic markets.

All firms in the population of spin-offs from the two universities (150) were contacted in 2006/7 giving an overall response rate of 70 per cent. In 2006/7, data were collected using a semi-structured questionnaire in face-to-face interviews with the firms' principal manager(s) (founding team), using a focus on firm characteristics (e.g. product/service, sector, firm size, R&D, profile of the founding team members and profiles of the knowledge networks, particularly the social network and international network. Next, in 2011, data were collected on firm growth with regard to employment and turnover using a concise email questionnaire and, wherever necessary, telephone calls and websites.

We apply multiple regression analysis to explore the influence of diversity in founding teams and networks on growth. Employment growth is measured on a continuous scale, while turnover growth is measured in five classes; the last requires another type of regression modeling (ordered logistic regression). The model results are presented in a stepwise

approach, differentiating between the model with controls, the model including merely team diversity, the model including merely network diversity, the full model including both team and network diversity, and there is a model including interaction effects. As a final step, we explore curve-linearity in relationships between various diversity and growth.

Table 1 Measurement of model variables and descriptive results

Variables	Measurement	Descriptive statistics
<i>Dependent variables</i>		
Employment growth since start	Continuous variable as annual growth until 2010 (fte)	Average: 1.20; s.d.: 2.57; Median: 0.55; Min-max: -1-16.3
Turnover growth since start	Rank variable in five classes (Euro)	1)Failed without turnover: 15.5% 2) $X < 100,000$: 13.5% 3) $100,000 \leq X < 300,000$: 13.5% 4) $300,000 \leq X < 500,000$: 11.5% 5) $X > 500,000$: 46%
<i>Controls</i>		
Age	Continuous variable difference between year of foundation	Average: 4.9; s.d.: 3.1; Min-max: 1-10
Business ecosystem of foundation	Variable in two categories	Core, metropolitan (58%) versus small city (peripheral) (42%)
Early entrepreneurial orientation	Variable in three categories	Large and international (37%) Small and international (53%) Small and local (10%)
Founding team size	Continuous variable as number of team members	Average: 2.29; s.d.:1.19; Min-max: 1-5
Founding team education level	Continuous variable as number of doctorate degrees among members	Average: 0.61; s.d.: 0.88; Min-max: 0-3
<i>Founding team diversity</i>		
Education diversity	Continuous variable derived from three types of education; calculated using $(1 - \sum p_i^2)$, where p is the proportion of team members in a category and i is the number of categories	Average: 0.51; s.d.: 0.32; Min-max: 0 - 0.89
Pre-start experience diversity	Continuous variable derived from experience of founders, i.e. technical, managerial and others; calculated using $(1 - \sum p_i^2)$, where p is the proportion of team members in a category and i is the number of categories	Average: 0.48; s.d.: 0.39; Min-max: 0 – 0.89
Recent invention experience	Continuous variable (derived from factor analysis using R&D expenditure, newness in innovation, owning patents, having a breakthrough)	Average: -0.00; s.d.: 0.83; Min-max: -0.84 – 3.06
<i>Network diversity</i>		
Social network diversity	Continuous variable as explained in Appendix 1	Average: 0.34; s.d.: 0.18; Min-max: 0-0.88
International reach diversity	Three rank categories with different reach a)	1.Not internationalized (38.7%); 2. Europe, US and China (38.7%); 3. Wider global reach (22.6%)

a) For statistical reasons it was necessary to merge some categories.

With regard to the employment growth model and endogeneity, the diagnostic tests are passed. We also check for multi-collinearity as common routine in preparation for modellings (Appendix 2 and 3). The measurement of the variables and the results are given in in Table 1.

4 TEAM VERSUS NETWORK

We first pay attention to the question which influence on growth is stronger, the set of team diversity or the set of network diversity and consider that both for employment growth and turnover growth. Next we identify in more detail the different types of diversity, again for employment and turnover growth (Table 2 and Table 3). As a final step we explore curve-linearity (inverted U-shaped relations).

The modeling involves various steps. First, the set of control variables is entered and this is followed by inserting the set on founding team diversity (Model 2) and the set on network diversity (Model 3) separately. The changes in model power, as evidenced by the increase of R^2 (employment) and Pseudo R^2 (turnover), show a strong difference in influence for employment and absence of any difference for turnover. Employment growth tends to be *relatively* strongly influenced by network diversity, as the model power is 0.11 in the case of team diversity and 0.27 in the case of network diversity (Model 2 versus Model 3).

In more detail, regarding employment, the coefficient of invention experience among team diversity is positive and significant, while education diversity and pre-start experience diversity tend to play no role (Model 2). In addition, both coefficients of network diversity are positive and significant (Model 3). In the turnover growth model, we also find a positive and significant coefficient for invention experience (Model 2). In addition, both types of network diversity are positive and significant, social networks and internationalization diversity (reach). And finally, with regard to interaction effects between network diversity and business ecosystem, we only observe such effects for employment, not for turnover. The last could be explained by the higher measurement level of employment growth (continuous variable) compared to turnover growth (rank variable).

A negative influence of diversity in founding teams, as observed for turnover growth, is in line with several studies, for example, Chowdhury (2005) and Visintin and Pittino (2015). It indicates that among young spin-offs, diversity in knowledge that is owned by founding team members yields no benefits from complementarity, rather causes separation enhancing potential conflicts and difficulty in coherent decision-making on growth (Pelled 1996;

Simsek 2009). Such situation may be temporary as it is enhanced by lack of management ability at very young age (Van Geenhuizen and Soetanto, 2009). However, achieving diversity in knowledge through networks, tends to be overall favorable for growth. A positive impact of knowledge networking with a variety of firms (customers, suppliers, competitors) and organizations on a global level has also been observed in other studies (Knight and Cavusgil, 2004; Clercq et al., 2012). Young high-technology firms may be better in balancing exploration and exploitation through their diverse networks, which is in line with earlier studies (Reagans and McEvily, 2003; Simsek et al., 2009).

With regard to control variables, the one on early entrepreneurial orientation is consistently significant in all models, meaning that the dominant trend of small size preference (mainly with an international orientation) has an influence on actual employment and turnover size.

Table 2 – Estimation of employment growth (linear models incl. interactions)

Variables	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
	β -coeff. (s.e.)	β -coeff. (s.e.)	β -coeff. (s.e.)	β -coeff. (s.e.)	β -coeff. (s.e.)	β -coeff. (s.e.)
Controls						
Year of foundation	0.16 (0.09) *	-0.009 (0.08)	0.03 (0.07)	0.04 (0.07)	0.08 (0.06)	0.03 (0.07)
Business ecosystem (metropolitan =1)	1.19 (0.47) **	1.63 (0.53) †	1.77 (0.46) †	2.02 (0.50) †	-1.22 (0.88)	-1.30 (1.24)
Initial EO	0.65 (0.36) *	1.01 (0.36) ***	0.77 (0.34) **	0.82 (0.35) **	0.76 (0.32)**	0.81 (0.33)**
Founding team education level	-0.29 (0.37)	-0.82 (0.48)	-0.71 (0.37) *	-1.08 (0.46) **	-0.88 (0.43) **	-0.75 (0.46)
Founding team size	1.16 (0.33)	0.40 (0.26)	0.20 (0.18)	0.20 (0.24)	0.25 (0.22)	0.18 (0.23)
Founding Team						
Pre-start experience diversity	-	-0.43 (0.70)	-	-0.25 (0.66)	-0.34 (0.60)	-0.63 (0.64)
Education diversity	-	1.01 (0.96)	-	-0.06 (0.91)	-0.19 (0.83)	-0.23 (0.88)
Innovation experience diversity	-	0.65 (0.39)*	-	0.51 (0.36)	0.41 (0.33)	0.29 (0.36)
Network						
Social network diversity	-	-	4.04 (1.36) †	3.73 (1.42) **	-0.94 (1.70)	4.12 (1.37) †
Internationalization reach	-	-	0.70 (0.33) **	0.76 (0.34) **	0.83 (0.32) **	-0.11 (0.45)
Interaction						
Social network diversity* Business ecosystem	-	-	-	-	9.51 (2.21) †	-
Internat. networks* Business ecosystem	-	-	-	-	-	1.72 (0.59)***
N	105	105	105	105	105	105
F	6.04 †	2.72 **	6.47 †	4.69 †	6.74 †	5.36 †
Adjusted R ²	0.20	0.11	0.27	0.26	0.38	0.31
ΔR^2	-	-0.09	+0.07	+0.06	+0.18	+0.11
Root MSE	2.31	2.41	2.20	2.21	2.03	2.12

* P<0.1, ** P<0.05, *** P<0.01, †P<0.005.

Table 3 – Estimation of turnover growth (linear models incl. interactions)

Variables	Model 1	Model 2	Model 3	Model 4	Model 5	Model 6
	<i>Logit coeff. (s.e.)</i>	<i>Logit coeff. (s.e.)</i>	<i>Logit coeff. (s.e.)</i>	<i>Logit coeff. (s.e.)</i>	<i>Logit coeff. (s.e.)</i>	<i>Logit coeff. (s.e.)</i>
Controls						
Year of foundation	-0.23 (0.06) †	-0.25 (0.07) †	-0.21 (0.07) †	-0.23 (0.07) †	-0.22 (0.07) †	-0.25 (0.07) †
Business ecosystem (metropolitan=1)	0.64 (0.40)	0.87 (0.43)	0.86 (0.41) **	1.08 (0.45)**	-0.01 (0.98)	-0.60 (1.17)
Initial EO	0.94 (0.29) †	0.93 (0.31) †	0.86 (0.29) †	0.87 (0.32) ***	0.84 (0.32) ***	0.89 (0.32) ***
Founding team education level	0.10 (0.31)	-0.19 (0.38)	-0.22 (0.34)	-0.52 (0.42)	-0.48 (0.42)	-0.41 (0.43)
Founding team size	0.20 (0.16)	-0.005 (0.20)	0.22 (0.16)	-0.09 (0.21)	-0.09 (0.21)	-0.10 (0.21)
Founding Team						
Pre-start experience diversity	-	-1.15 (0.58) **	-	-1.04 (0.61)*	-1.14 (0.62)*	-1.30 (0.63)**
Education diversity	-	-1.12 (0.79)	-	-1.85 (0.85)**	-1.93 (0.85)**	-1.90 (0.86)**
Invention experience diversity		0.67 (0.34) *	-	0.61 (0.36)*	0.59 (0.36)	0.54 (0.36)
Network						
Social network diversity	-	-	2.10 (1.35)*	2.35 (1.42)*	1.12 (1.69)	2.77 (1.49)*
Internationalization diversity	-	-	0.52 (0.30) *	0.65 (0.32) **	0.68 (0.32) **	0.23 (0.41)
Social network diversity* Business ecosystem	-	-	-	-	3.55 (2.87)	-
Internationalization networks* Business ecosystem	-	-	-	-	-	0.92 (0.59)
N	104	104	104	104	104	104
LR Chi square	25.21 †	34.71 †	34.52 †	46.27†	47.90†	48.73†
Pseudo R ²	0.08	0.116	0.116	0.15	0.16	0.163
Log likelihood	-136.52	-131.77	-131.86	-125.99	-125.17	-124.75

* P<0.1, ** P<0.05, *** P<0.01, †P<0.005.

In a final step, the presence of curvilinear trends of team and network diversity is explored on growth, particular inverted U-shape patterns suggesting diminishing returns as suggested in the hypotheses (Table 4). We observe just a few curvilinear trends, namely, a negative trend for the influence of pre-start experience diversity on turnover growth, pointing to decreasing returns, and a positive trend for social network diversity with regard to both employment and turnover growth, pointing to increasing returns. Once more these patterns indicate that diversity in knowledge and experience works clearly different, dependent on whether it is embodied in the founding team or in the network relationships.

Table 4. Estimation of employment and turnover growth (curvilinear model) a)

	Employment growth <i>β -coeff. (s.e.)</i>	Adjusted R²	Turnover Growth <i>logit-coeff. (s.e.)</i>	Pseudo R²
<i>Founding team</i>				
Pre-start experience diversity	-0.72 (0.73)	-0.0003	-1.22 (0.54)**	-0.017
Education diversity	0.31 (0.87)	-0.0085	-0.76 (0.62)	0.005
Innovation experience	0.012 (0.19)	-0.009	0.21 (0.18)	0.005
<i>Network</i>				
Social network diversity	6.78 (1.45) †	0.166	3.01 (1.38) **	0.02
Internationalization reach	Not on ratio scale		Not on ratio scale	

* P<0.1, ** P<0.05, *** P<0.01, †P<0.005

a) quadratic terms inserted one by one in empty model.

We close this section with a brief summary of results of exploration of the hypotheses as formulated in section 3. For hypotheses 1a, 2a, 3a, 4a and 5 we use the full models (Model 4) (Table 2 and Table 3), for hypotheses 1b, 2b, 3b and 4b we use the single curvilinear regression outcomes (Table 4), and for hypotheses 6a and 6b we use Model 5 and Model 6 (Table 2 and Table 3). Overall, our hypotheses on a positive influence of diversity in the founding team could not be confirmed (hypotheses 1a and 2a), except for invention experience (turnover growth) (hypothesis 3a). However, our hypotheses on a positive influence of diversity in networks (both social and international) could be confirmed (hypotheses 4a and 5). Confirmation is also true for our hypotheses on a positive interaction effect between social network diversity and metropolitan business ecosystem, but only for employment growth

(hypothesis 6a) and lack of interaction effects for turnover growth (hypothesis 6b). Most hypotheses on inverted U-shaped relationships could not be confirmed (hypotheses 1b, 3b, 4b), with the exception of diversity in pre-start-working experience and turnover growth (hypothesis 2b). Further, hypotheses testing has brought to light that there is not only a positive influence of diversity in social networks on growth (hypothesis 4a), but the benefits for growth tend to increase disproportionately (increasing returns).

5 CONCLUSION

With the aim to increase understanding of a rather limited growth among university spin-off firms in Europe, this study explored influence of the founding team and the external network on employment and turnover, with a focus on diversity in knowledge. Using data on 105 university spin-off firms, a trend could be observed of a positive influence of diversity in social networks (domestic) and international networks on employment and turnover growth, broadly confirming ideas on richness of information in the ‘cognitive resource diversity paradigm’. In contrast, with regard to founding team diversity concerning education types and pre-start working experience, negative influence was found mainly on turnover growth, broadly confirming ideas on the rise of ‘fault lines’ between group members preventing the founding team to act as an integrated unit. In addition, with regard to curvilinear patterns, diversity in social networks produces increasing returns in both employment and turnover growth, while diversity in pre-start working experience in the team causes decreasing returns for turnover.

Our results would mean that being involved in exploration and/or exploitation occurs more successfully through networks than through the founding team in the early years of spin-off firms. Further, the positive influence of social networks on spin-off growth is reinforced if taking place in a metropolitan area, though this only applies to employment growth. Overall, while the founding team at young firm’s age lacks the ability to benefit from diversity within the team in pursuing growth, in a collaborative environment, it is able to benefit from diversity in external networks. With these results, we address the gaps in existing literature with regard to the impact of diversity on young high-technology firms’ teams and networks, partly in the context of exploration and exploitation activity, which is the first contribution of the paper to the literature (Simsek, 2009; Lichtenthaler, 2012). The second contribution of the paper, is addressing curvilinear trends in influences on growth. Existing literature identified

decreasing returns of open relationships on innovation performance (Laursen and Sautter, 2006; Leiponen and Helfat, 2010). Curve-linearity, however, tends not to be a general pattern. We found only two trends, and these reinforced our results on benefits from social network diversity and harm from team diversity, namely a U-shape relationship (increasing returns) for social network diversity and an inverted U-shape relationship (decreasing returns) for pre-start experience diversity (only turnover growth).

This paper also contributes to practical issues and policy-oriented debates. With regard to practical implications for increasing the growth of young spin-offs (Mustar et al., 2006; Wright et al., 2009; Colombo and Grilli, 2010), we recommend staffing decisions to create a low diversity in education type and pre-start experience in the founding team, while also recommending decisions to build external networks to increase diversity, regarding types of partners and regions, and reach abroad. Accordingly, awareness needs to be increased about contrasting impacts of teams and networks, particularly on potentially detrimental effects of high diversity in the founding team. The outcomes of this study can, however, only be generalized for technical universities in countries in the European Union that share some of the main characteristics of the Netherlands and Norway, i.e. a somewhat risk-avoiding entrepreneurial culture, being an ‘innovation follower’ and a small but open national economy. In addition, the universities in question specialize in new technology in seashore activities, mainly energy and transport, which would make the result of interest for Denmark, coastal Sweden and part of UK (North).

This study has also various limitations which can be addressed in future research. The relatively small sample and the database made us decide to exclude some factors related to firm growth, such as network characteristics like centrality. Also, the behavioral capacity of team members to collaborate across diverse social units potentially demonstrating alignment and adaptability, has remained beyond the scope of the study (Gibson and Birkinshaw, 2004). Moreover, the management team composition may change over time, after being adapted to emerging management needs and professionalization, and a firm's network characteristics may also evolve over time as the need to access external sources changes. Accordingly, a longitudinal study would yield a better understanding of the role of diversity and its ‘counterpart’ integration (Vanaelst et al., 2006), with several studies indicating that diversity within the firm (management team) gives way to more integrated models in later stages of development (e.g. Jansen et al., 2009).

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Appendix 1 Measurement of diversity in social networks

Social network diversity is calculated as the product of socio-economic background diversity and local/regional diversity, as follows:

$$Div = Hs \left(1 + \frac{EI}{2}\right) \quad (1)$$

and
$$Hs = 1 - \sum_{k=1}^8 \left(\frac{a_k}{N}\right)^2 \quad (2)$$

where a_k is the number of partners with a different socio-economic background, and where $k = 1$ (*large business*), 2 (*university*), 3 (*small business*), 4 (*government*), 5 (*family or friends*), 6 (*financial investor*), 7 (*lead customer*), 8 (*others*). N is the total number of partners with whom a spin-off interacts. Note that a partner could be assigned to only one partner type (main identity). In addition, spatial orientation is calculated as:

$$EI = \frac{E_p - I_p}{E_p + I_p} \quad (3)$$

where E_p is the number of external, non-local, partners, at more than 60 minutes by car, and I_p is the number of local partners ($E_p + I_p = N$). A high value indicates a relatively strong external orientation and access to new circles. Overall, the spin-offs in our sample face an average score on openness of 0.35, however, scores close to one also occur (Table 1).

Appendix 2

We apply augmented regression test (DWH test) to test for endogeneity in the *employment growth* model, using diversity through international networks as instrument variable. Accordingly, we first perform the original regression model and then include the residuals in an augmented regression. If the coefficient of the residual is not significantly different from zero, OLS is not consistent. In this case, $F(1,86)=0.00$ and $\text{Prob} > F=0.95$, we conclude that the OLS results are consistent and there is no problem of endogeneity. Because we also assume that employment growth may influence diversity from social networks, we again check for the existence of endogeneity. Using Durbin-Wu-Hausman test, the outcome, $F(1,86)=1.90$, $\text{Prob} > F=0.171$, indicates that OLS results are consistent with absence of endogeneity problem. We also check for endogeneity in the *turnover growth* model, taking diversity through international networks into account. Because the residual is found to be different from zero at 10% level, $F(1,85)=3.40$, $\text{Prob} > F=0.068$, we conclude that the estimates are consistent at 5% test level.

Appendix 3 Correlation matrix

	1	2	3	4	5	6	7	8	9	10	11	12
1 Employment growth	1											
2 Turnover growth	0.71 **	1										
3 Year of founding	-0.16*	-0.31 **	1									
4 Business ecosystem (metropolitan=1)	0.24 *	0.19 *	-0.23 *	1								
5 Initial EO	0.38 **	0.24 *	0.05	-0.02	1							
6 Founding team education level	-0.18 *	-0.03	0.09	-0.14	0.04	1						
7 Founding team size	0.06	0.05	0.14	-0.08	-0.01	-0.16	1					
8 Pre-start experience diversity	-0.18 *	-0.19 *	-0.10	-0.09	-0.07	0.15	-0.32 **	1				
9 Education diversity	-0.00	-0.12	-0.18 *	0.10	0.01	0.06	-0.67 **	0.34 **	1			
10 Invention experience diversity	-0.14	-0.01	-0.04	-0.34 **	-0.07	0.54 **	-0.24 *	0.45 **	0.16	1		
11 Social network diversity	0.32 **	0.25 **	-0.10	-0.21 *	0.22 *	0.12	0.03	0.14	0.11	0.18	1	
12 Internationalization reach diversity	0.12	0.21*	-0.07	-0.14	-0.05	0.29 **	-0.11	0.00	0.23 *	0.17	0.41 **	1

*P<0.05, **P<0.01,

a) Spearman correlation coefficients.